



Headquarters' पंचदीप भवन सी॰आई॰जी रोड , नई दिल्ली-110002 PANCHDEEP BHAWAN, C.I.G. MARG, NEW DELHI-110 002 Phone: 011-23604700 Email : dir-gen@esic.nic.in Website : www.esic.nic.in / www.esic.in

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सेवा में,

All Addl. Commissioner & Regional Directors / Regional Directors / Dy. Directors (I/c), Regional Offices / Sub-Regional Offices

Subject: Information regarding approval of Offline Payment in Time Barred Cases concerned to Cash Benefit payments in various Branch Offices.

महोदया/महोदय,

Benefit branch, Headquarter has been receiving many cases referred by Ros/SROs for consideration of offline payment in Time Barred Cases of Cash Benefit payments at the level of Branch Manager. The various scenarios under which claims become time barred have been examined, accordingly, following guidelines are issued to streamline the procedure and reducing the time limit for disbursement of payment to the beneficiaries.

In respect of time-barred claims submitted after 12 months but within 2 years of the date of their becoming due, the Deputy Director and the Assistant Director at Regional Office have been authorized to sanction investigation and payment. In respect of time-barred claims submitted after 2 years but within 6 years of the date of becoming due, Regional Director is the competent authority to sanction investigation and payment.

It is generally seen that in such cases Branch Offices generally make payment for the last 12 months pending cash benefit and then refer the pending payment beyond 12 months to Regional Offices for approval as payment of that period is not possible.

Though, ICT branch, Hqrs has been requested to provide solution for processing of time barred through online which is under process, such cases are referred to HQRS when Regional Director/SRO (I/C) is the Competent Authority to sanction such claim at their level. Therefore, all RDs/SRO (I/C)s are instructed to advise all Branch Managers under their jurisdiction first get the sanction of time barred claim from the Competent Authority (RD/SRO (I/C)s and only then proceed for payment for the entire period in one go through online/ERP.

The above directions shall come into force with immediate effect.

This issues with the approval of Insurance Commissioner (Revenue & Benefits), ESIC.

भवदीय

संजय कुमार उपनिदेशक (हितलाभ)

प्रतिलिपि:

1: वेबसाइट कंटेन्ट मैनेजर को निगम की आधिकारिक वेबसाइट पर अपलोड करने हेतु।